



## Elwood Life Saving Club Membership 2025/26 Season

Please note that members are required to have a SLSA Members Portal account, as memberships are managed via this.

### Renewing your membership - Individuals

SLSA released a new members portal in July, so before you login you will need to reset your password if you haven't done so already. Go to <http://hub.sls.com.au> and follow the prompts to login or change your password. If you have not yet created a members portal account, please click on the link to Sign Up. You will receive an email or SMS to confirm your account, please follow the instructions to complete the process.

If you have an individual membership, select "Organisation(s)" and then click the "Renew" button and then select the season you wish to renew for (2025/2026) to complete your renewal. If you are a member of multiple clubs, please ensure that you renew for Elwood. If you need to update any of your contact or personal details, you will need to select the "Account" "My Details" option under your profile in the top right corner of the screen to complete this.

We strongly recommend that anyone who is a patrolling member creates their own members portal account, as you can view your patrol roster and awards via the portal.

### Renewing your membership - Families

SLSA have a Family Group option via the Members Portal. This means that one person (over the age of 18) can manage the renewals and memberships for the rest of the family. If you would like to use this function, one of the parents needs to create a SLSA Members Portal account.

Once you have an account, login and from the "Memberships" tab select "Family Group(s)". If you already have a Family Group set up, skip to the next step. If you need to create one click on the option to "Create New Family Group". To add people to your Family Group, click on the "Add Member" button and choose to add an existing member or new member. For existing members, you will need to search using name and date of birth - these fields must match what we have registered in SurfGuard, if you have difficulty finding your family members using the search function, please contact our Secretary, [secretary@elwoodlsc.com.au](mailto:secretary@elwoodlsc.com.au) to confirm the details.

Once you have created the Family Group, you can manage their membership. To renew for this season, from the Family page you will see the Family Group listed and there will be a "Renew" button next to it. Click on this link, then select the season you are renewing for (2025/2026), the members in the family that you wish to renew by checking the box next to their name. Once you have selected the family members, click on the "Next" button which will take you to the payment page.

### Working with Children Check

If you are 18 years or older you must have a current Working with Children Check before we can accept your membership renewal. If you do not have one, you can complete an online form at [WWCC Application Online](#) and then lodge it at Australia Post outlets. The check is free for volunteers.

The codes you need to enter in the Organisation Details section of the form are 28, 42 and 52. In this section also complete the details of all clubs that you volunteer with including Elwood LSC, PO Box 43, Elwood, VIC 3184 or 11 Elwood Foreshore, Elwood VIC 3184 [secretary@elwoodlsc.com.au](mailto:secretary@elwoodlsc.com.au) and Life Saving Victoria, PO Box 353, South Melbourne, VIC 3205 [integrity@lsv.com.au](mailto:integrity@lsv.com.au)

If you already have a Working with Children Check, you just need to add Elwood LSC and Life Saving Victoria to it. This can be done online also at <https://service.vic.gov.au/services/working-with-children-check-update-details/home>

If you are a teacher and have a VIT card, please notify them that you are associated with Elwood LSC by adding us via the following link <https://service.vic.gov.au/services/teachers-notifications>

## Already registered for the SLSA Members Portal?

If you have previously used the SLSA Members Portal you will have a username and password. Don't worry if you can't remember what these are, you can have them resent by following the prompts. If you are logging into the new SLS Hub for the first time since the upgrade, you will need to reset your password before you can complete your renewals.

For help with the new portal, please use the full [SLS Hub User Guide](#)

## How to join as a new member

If you are registering for the first time, go to <https://hub.sls.com.au/sign-up> and create a Username and Password and confirm your account. Select the option to join a club as a brand new member, select Elwood LSC as the club and then follow the prompts to complete your membership. If you have been a member of another club previously, choose the option that you are a current or past member to join.

Please ensure that if you are registering for Nippers that you join both parents/guardians and all children participating in the program under your Family group. You will be prompted to make payment online via credit card to submit your applications.

The Club will receive your membership application and once we have accepted it, you will start to receive communications from the club and will be able to take part in club activities.

## How much does it cost?

The membership fees for the 2025/26 season as follows:

Active 18 years and over (Individual Patrolling member) - **\$65.00**

Active 13 – 17 years old (Individual Patrolling member) - **\$60.00**

Associate members (Non-patrolling member) - **\$100.00**

Family membership (Families enrolling for Nipper Program & patrolling family groups) - **\$150.00**

Nipper Program Fee - **\$60.00 for registrations completed by 30 September, \$70.00 from 1 October 2025**

## How do I pay?

If you have completed your membership application or renewal online, you will be taken to the Online Payment Gateway once you have submitted your renewal, you can also get to this page at <https://hub.sls.com.au/public/pay> Select "Elwood" in the "Select an organisation to make a payment" box. In the "Transaction Type" column, choose "Membership Fee" *from the list*. (As you can see, it is now possible to make various types of payments via this gateway).

In the Payment Description box please type the details of the payment e.g. **Family membership – Smith Family** or **Associate membership – John Smith**. Please give as much detail as you can, including your name so we can identify your payment. Complete the amount to be paid in the "Amount" box. Complete the payer and email address boxes at the bottom of the page and click "Next". You will then be taken to the next page to enter your credit card details.

## Questions or need help?

If you have any questions regarding the renewal process please contact Rachael Rylance at [secretary@elwoodlsc.com.au](mailto:secretary@elwoodlsc.com.au) or 0410131558. If you are having any problems with the system you can contact the SLSA helpdesk on 1300 724 006.